Title: Long Term Disability Overpayment Recovery Service With Interactive Client Component
Express Mail #: EV 383194486 US

SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART
(SEAMLESS ORS)

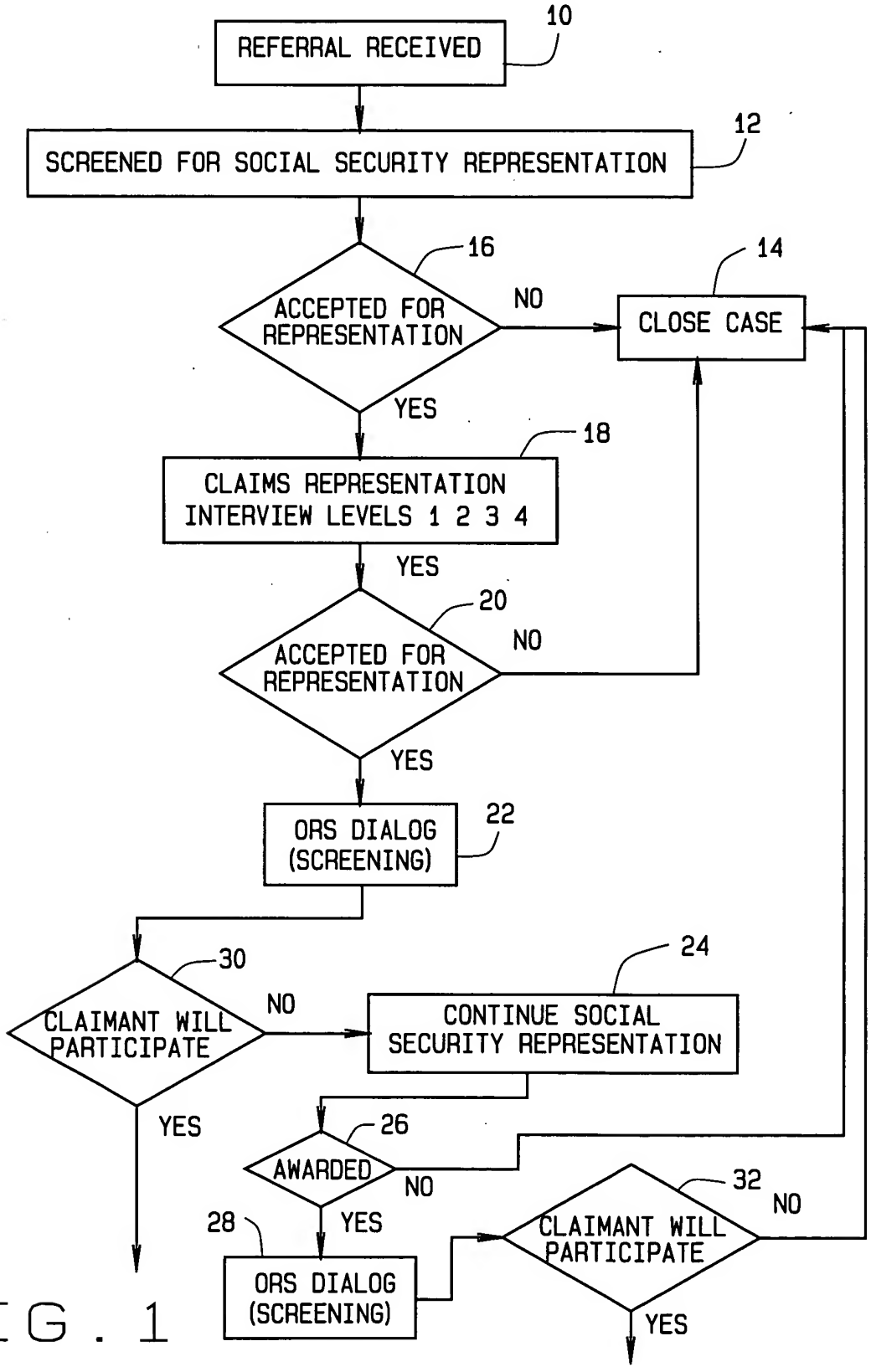


FIG. 1

SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART
(SEAMLESS ORS)

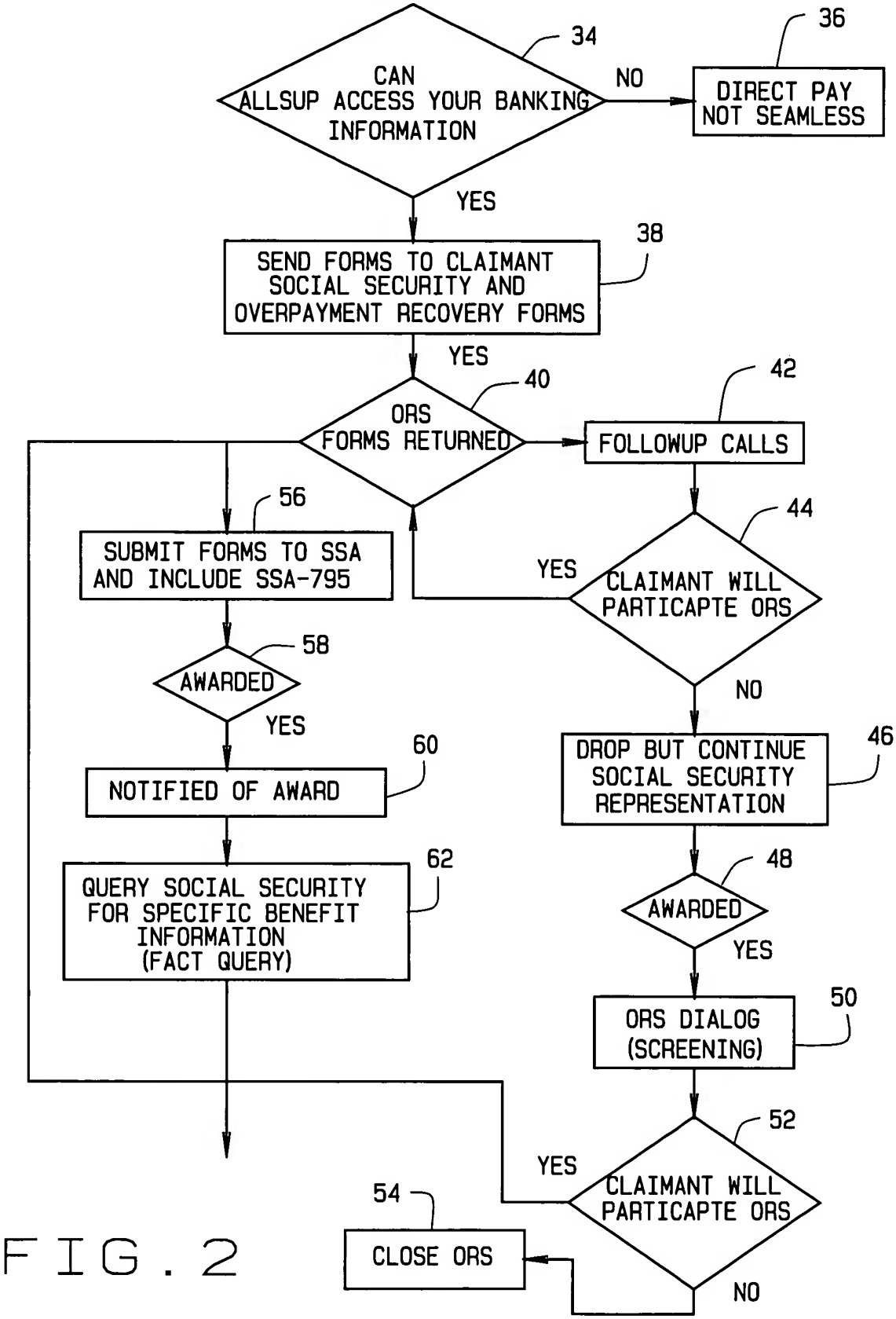


FIG. 2

SEAMLESS OVERPAYMENT RECOVERY SERVICES FLOW CHART
(SEAMLESS ORS)

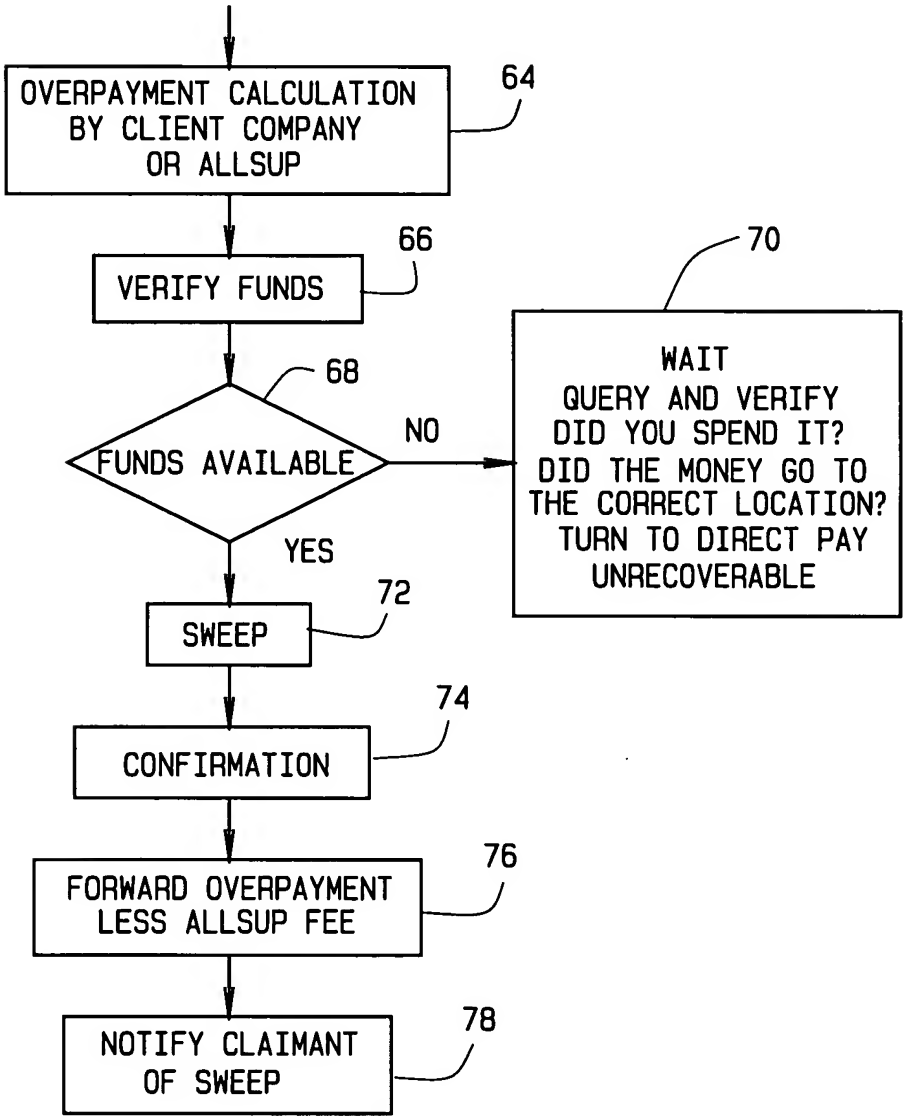


FIG. 3

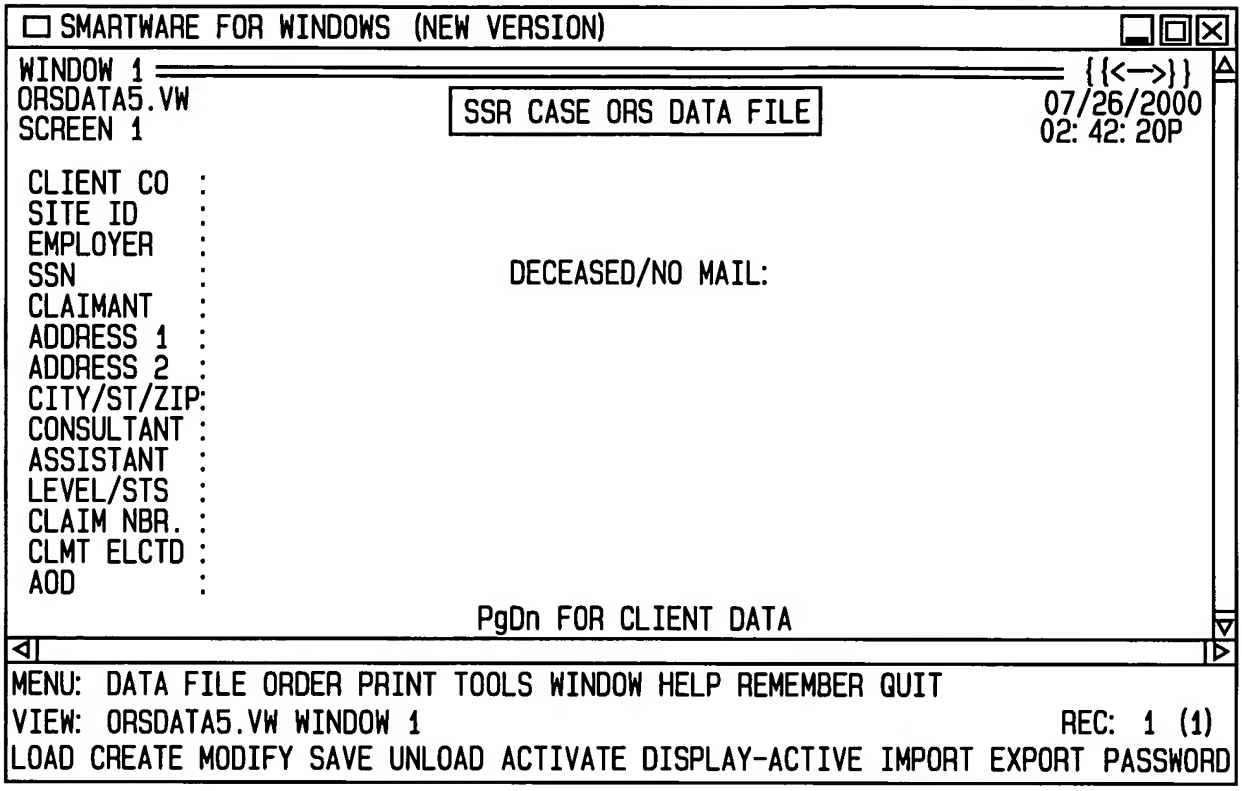

SMARTWARE FOR WINDOWS (NEW VERSION)
WINDOW 1
{{<->}}
ORSDATA5.VW
SCREEN 1
SSR CASE ORS DATA FILE
07/26/2000
02: 42: 20P
CLIENT CO :
SITE ID :
EMPLOYER :
SSN :
CLAIMANT :
ADDRESS 1 :
ADDRESS 2 :
CITY/ST/ZIP:
CONSULTANT :
ASSISTANT :
LEVEL/STS :
CLAIM NBR. :
CLMT ELCTD :
AOD :
DECEASED/NO MAIL:
PgDn FOR CLIENT DATA
MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
VIEW: ORSDATA5.VW WINDOW 1
REC: 1 (1)
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 4

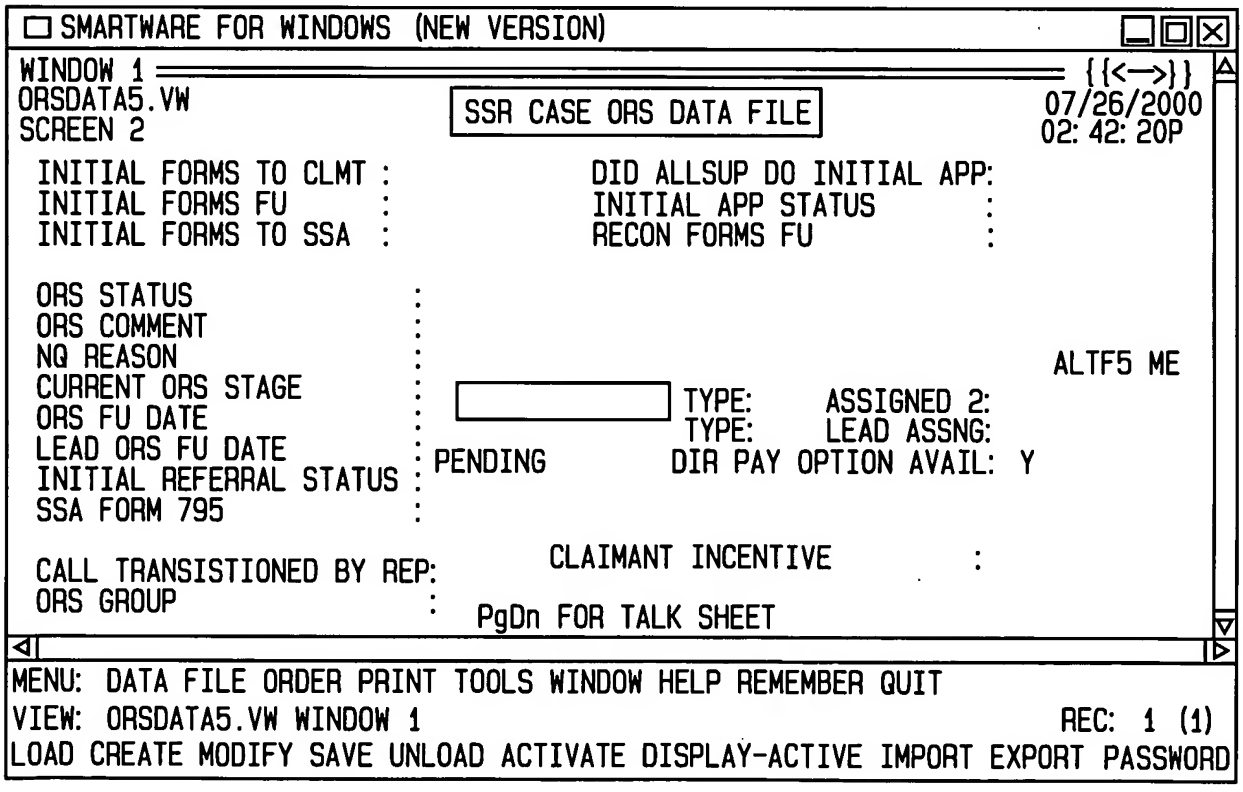

SMARTWARE FOR WINDOWS (NEW VERSION)
WINDOW 1
{{<->}}
ORSDATA5.VW
SCREEN 2
SSR CASE ORS DATA FILE
07/26/2000
02: 42: 20P
INITIAL FORMS TO CLMT :
INITIAL FORMS FU :
INITIAL FORMS TO SSA :
DID ALLSUP DO INITIAL APP:
INITIAL APP STATUS :
RECON FORMS FU :
ORS STATUS :
ORS COMMENT :
NQ REASON :
CURRENT ORS STAGE :
ORS FU DATE :
LEAD ORS FU DATE :
INITIAL REFERRAL STATUS :
SSA FORM 795 :
ALTF5 ME
TYPE:
ASSIGNED 2:
TYPE:
LEAD ASSNG:
PENDING
DIR PAY OPTION AVAIL: Y
CALL TRANSISTIONED BY REP:
ORS GROUP :
CLAIMANT INCENTIVE :
PgDn FOR TALK SHEET
MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
VIEW: ORSDATA5.VW WINDOW 1
REC: 1 (1)
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 5

Title: Long Term Disability Overpayment Recovery Service With Interactive Client Component
Express Mail #: EV 383194486 US

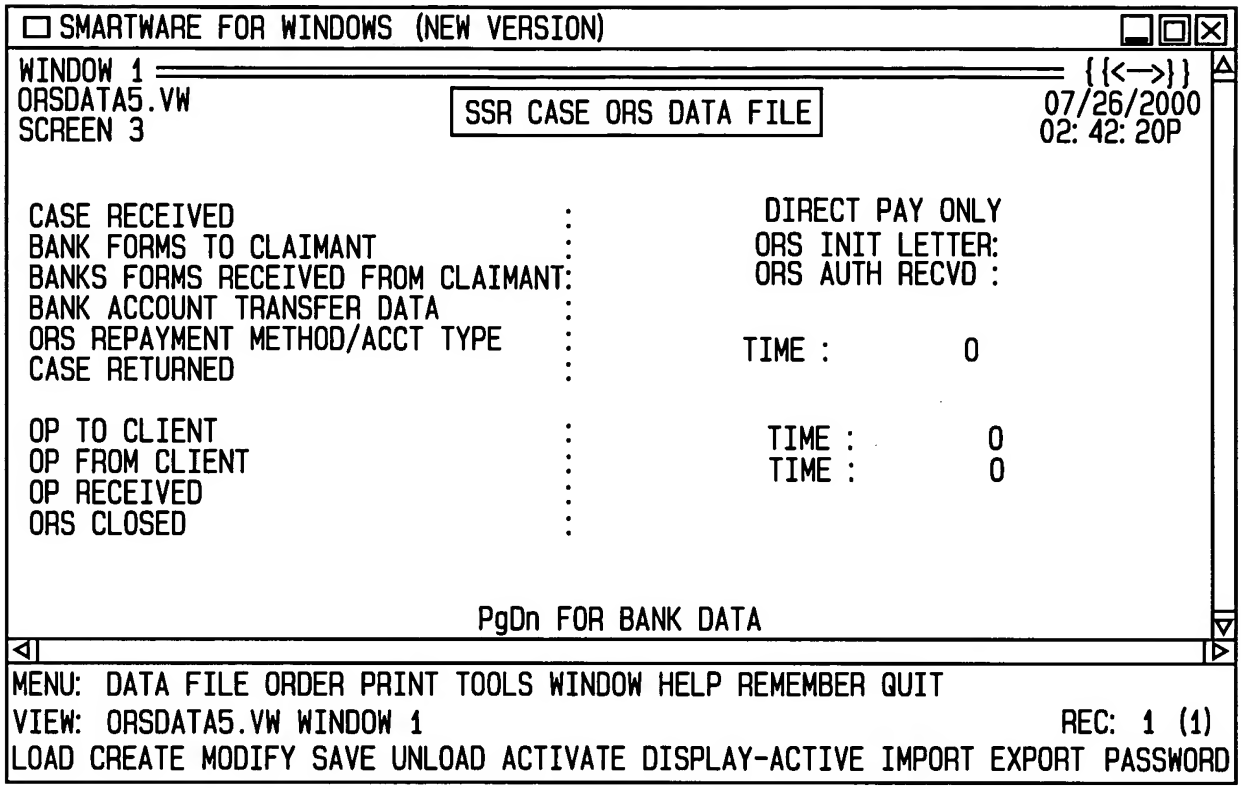


FIG. 6

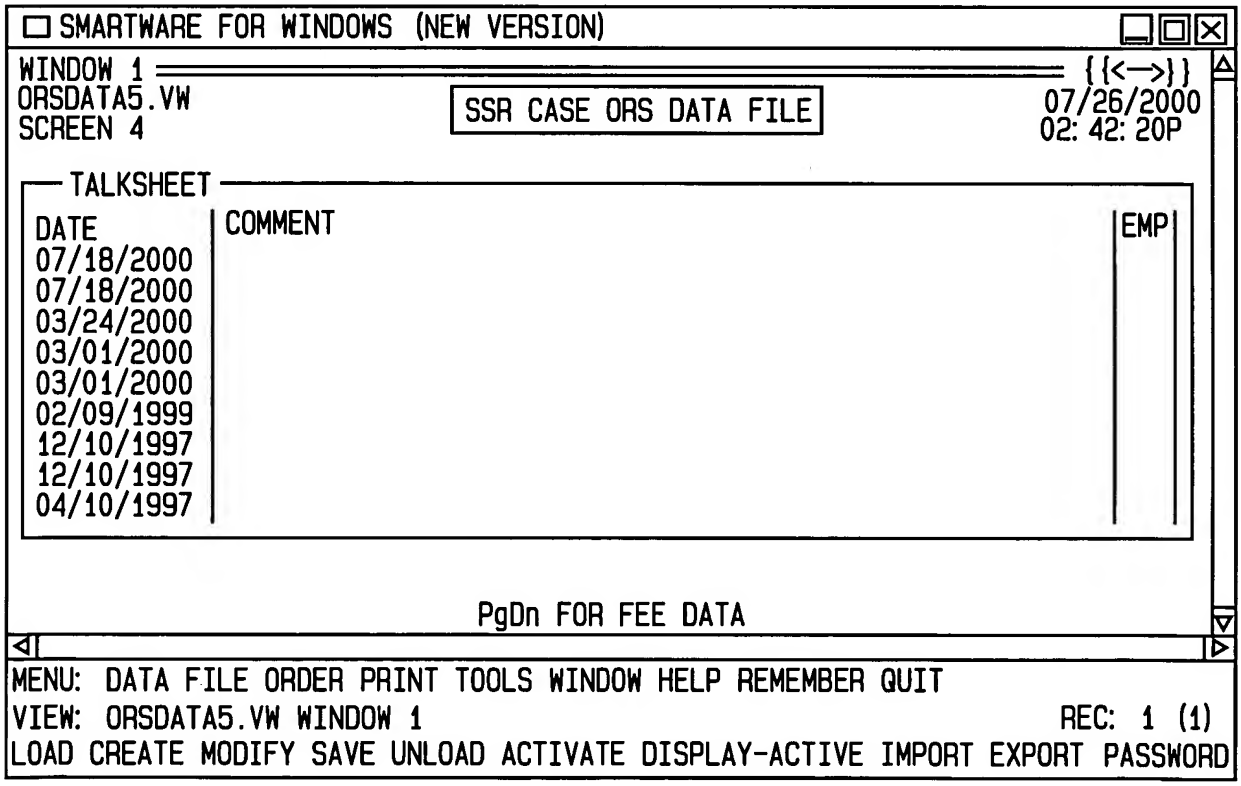


FIG. 7

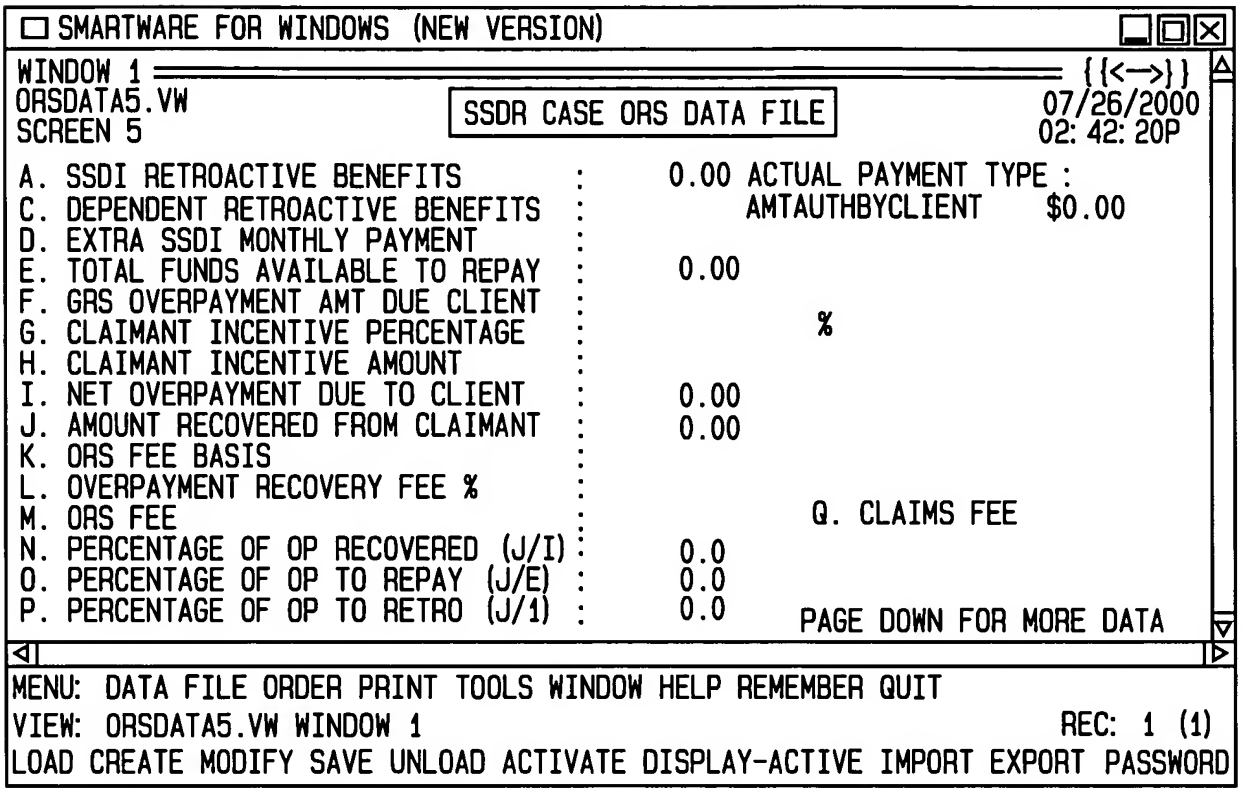

SMARTWARE FOR WINDOWS (NEW VERSION)
WINDOW 1
{{<->}}
ORSDATA5.VW
SCREEN 5
SSDR CASE ORS DATA FILE
07/26/2000
02: 42: 20P
A. SSDI RETROACTIVE BENEFITS : 0.00 ACTUAL PAYMENT TYPE :
C. DEPENDENT RETROACTIVE BENEFITS : AMTAUTHBYCLIENT $0.00
D. EXTRA SSDI MONTHLY PAYMENT :
E. TOTAL FUNDS AVAILABLE TO REPAY : 0.00
F. GRS OVERPAYMENT AMT DUE CLIENT :
G. CLAIMANT INCENTIVE PERCENTAGE : %
H. CLAIMANT INCENTIVE AMOUNT :
I. NET OVERPAYMENT DUE TO CLIENT : 0.00
J. AMOUNT RECOVERED FROM CLAIMANT : 0.00
K. ORS FEE BASIS :
L. OVERPAYMENT RECOVERY FEE % :
M. ORS FEE : Q. CLAIMS FEE
N. PERCENTAGE OF OP RECOVERED (J/I) : 0.0
O. PERCENTAGE OF OP TO REPAY (J/E) : 0.0
P. PERCENTAGE OF OP TO RETRO (J/1) : 0.0
PAGE DOWN FOR MORE DATA
MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
VIEW: ORSDATA5.VW WINDOW 1
REC: 1 (1)
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 8

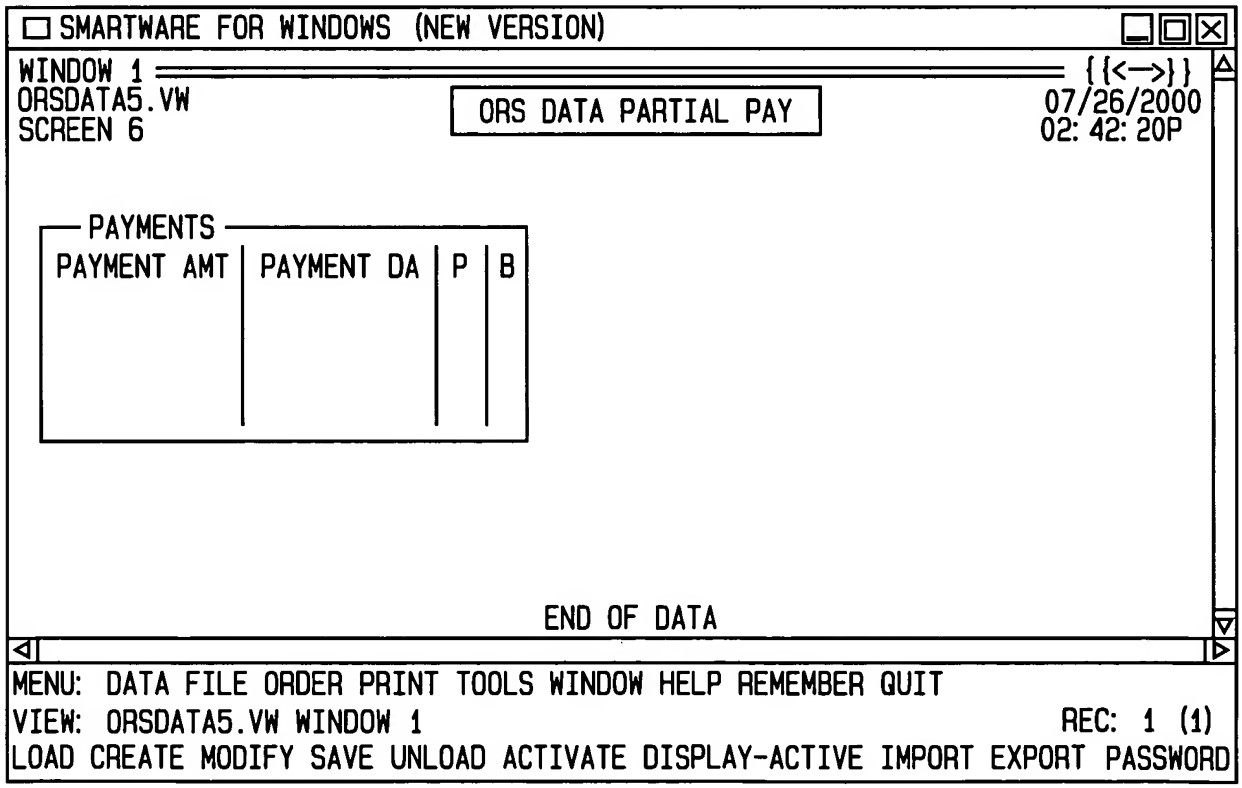

SMARTWARE FOR WINDOWS (NEW VERSION)
WINDOW 1
{{<->}}
ORSDATA5.VW
SCREEN 6
ORS DATA PARTIAL PAY
07/26/2000
02: 42: 20P
PAYMENTS
PAYMENT AMT
PAYMENT DA
P
B
END OF DATA
MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
VIEW: ORSDATA5.VW WINDOW 1
REC: 1 (1)
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 9

Title: Long Term Disability Overpayment Recovery Service With Interactive Client Component
Express Mail #: EV 383194486 US

SMARTWARE FOR WINDOWS (NEW VERSION)

WINDOW 1 {{<—>}}

END OF DATA

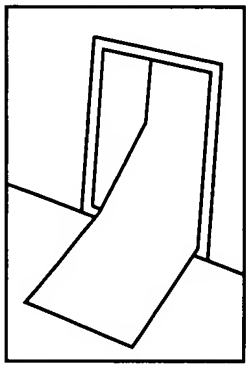
FEE RATE : 1.0
CLNT LORS : Y
ORS RATE :
ORS OART. : Y
RETRO
SSI RETRO
DEP RETRO
LORS OP AMT $0.00
AMOUNT 24.74
LORS FEE $0.00
ORS QUARTER
PERCENT OF STLMT
ORS AMT DUE CLIENT 0.00

MENU: DATA FILE ORDER PRINT TOOLS WINDOW HELP REMEMBER QUIT
VIEW: ORSDATA5.VW WINDOW 1 REC: 1 (1)
LOAD CREATE MODIFY SAVE UNLOAD ACTIVATE DISPLAY-ACTIVE IMPORT EXPORT PASSWORD

FIG. 10

LOGON SCREEN:

WELCOME TO accessALLSUP.com



FIELDS ARE CASE SENSITIVE.

USERNAME: USER@ALLDEMO.COM

PASSWORD: ********

LOGIN

PERFORMANCE MAY VARY DUE TO A VARIETY OF FACTORS, INCLUDING YOUR COMPUTER SYSTEM AND INTERNET CONNECTION.

SYSTEM TEST | SECURITY POLICY

FIG. 11

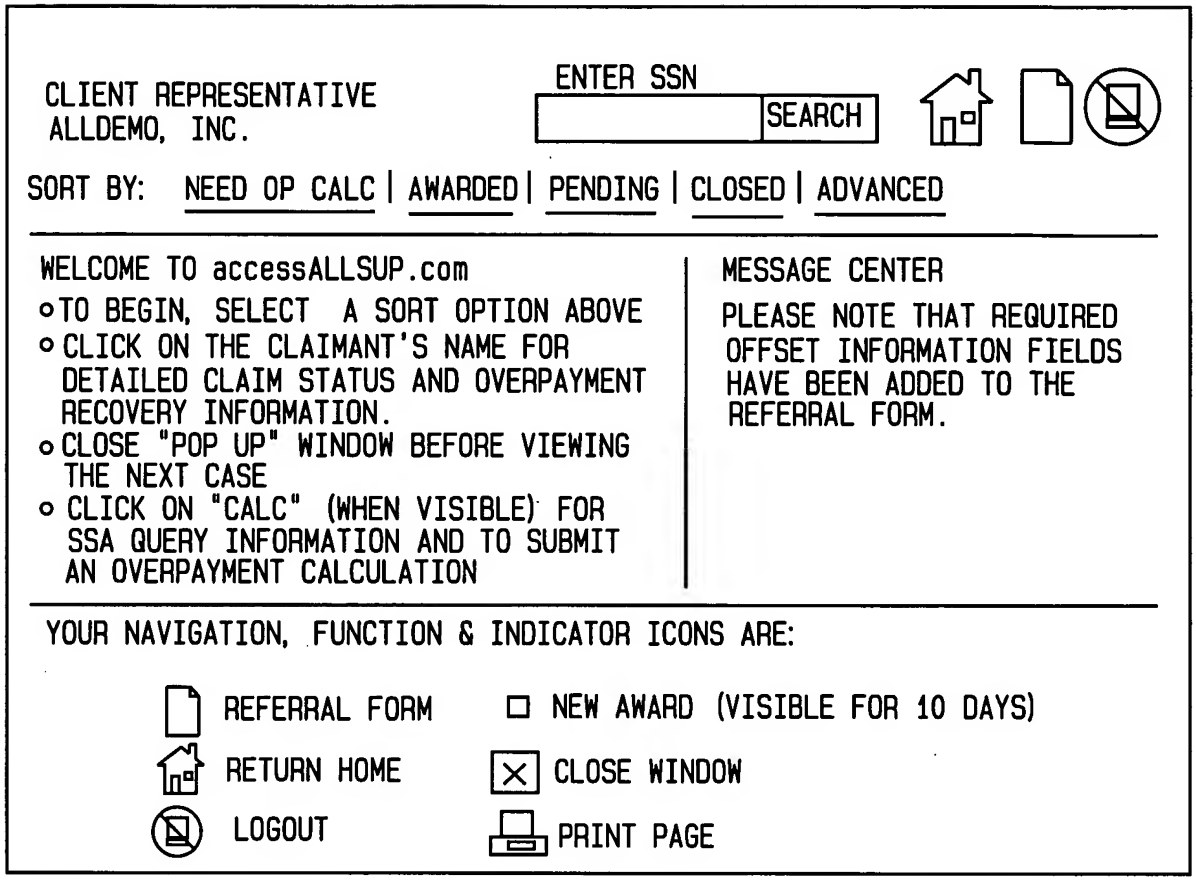

CLIENT REPRESENTATIVE
ALLDEMO, INC.
ENTER SSN
SEARCH
SORT BY: NEED OP CALC | AWARDED | PENDING | CLOSED | ADVANCED
WELCOME TO accessALLSUP.com
o TO BEGIN, SELECT A SORT OPTION ABOVE
o CLICK ON THE CLAIMANT'S NAME FOR DETAILED CLAIM STATUS AND OVERPAYMENT RECOVERY INFORMATION.
o CLOSE "POP UP" WINDOW BEFORE VIEWING THE NEXT CASE
o CLICK ON "CALC" (WHEN VISIBLE) FOR SSA QUERY INFORMATION AND TO SUBMIT AN OVERPAYMENT CALCULATION
MESSAGE CENTER
PLEASE NOTE THAT REQUIRED OFFSET INFORMATION FIELDS HAVE BEEN ADDED TO THE REFERRAL FORM.
YOUR NAVIGATION, FUNCTION & INDICATOR ICONS ARE:
REFERRAL FORM
NEW AWARD (VISIBLE FOR 10 DAYS)
RETURN HOME
CLOSE WINDOW
LOGOUT
PRINT PAGE

FIG. 12

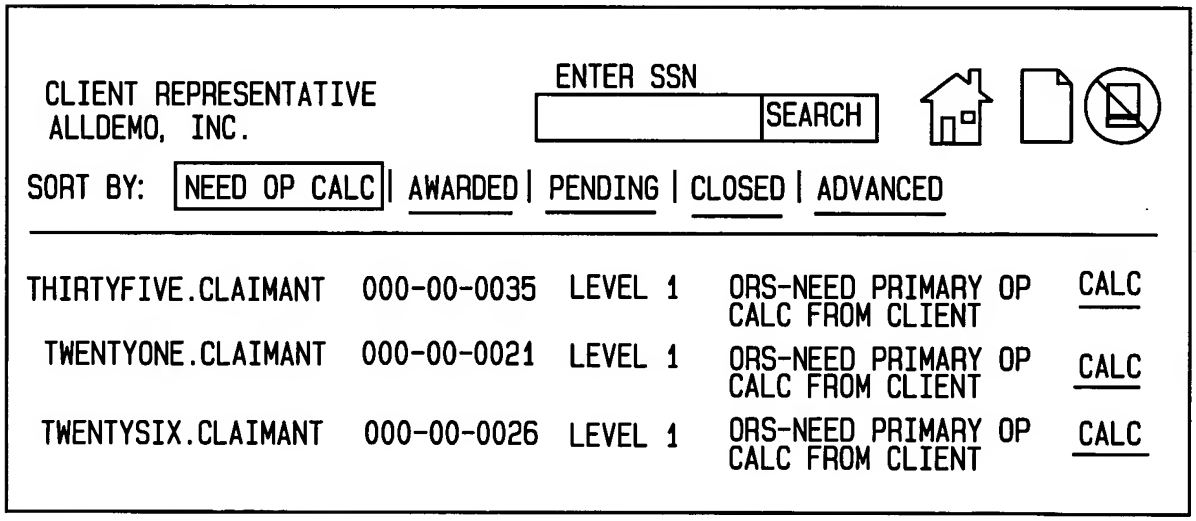

CLIENT REPRESENTATIVE
ALLDEMO, INC.
ENTER SSN
SEARCH
SORT BY: NEED OP CALC | AWARDED | PENDING | CLOSED | ADVANCED
THIRTYFIVE.CLAIMANT 000-00-0035 LEVEL 1 ORS-NEED PRIMARY OP CALC FROM CLIENT CALC
TWENTYONE.CLAIMANT 000-00-0021 LEVEL 1 ORS-NEED PRIMARY OP CALC FROM CLIENT CALC
TWENTYSIX.CLAIMANT 000-00-0026 LEVEL 1 ORS-NEED PRIMARY OP CALC FROM CLIENT CALC

FIG. 13

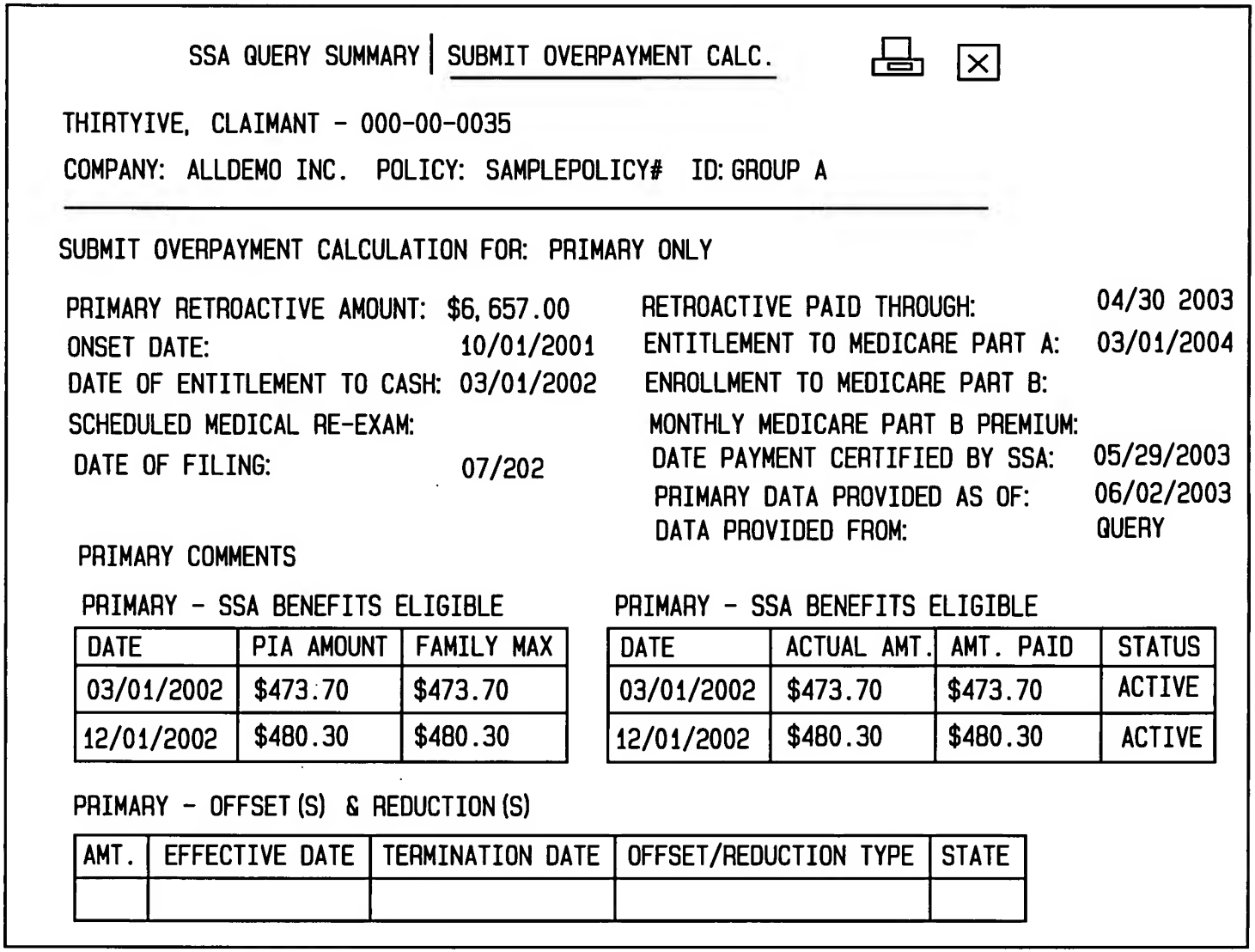


FIG. 14

Sheet 9 of 11 Docket No.: AI 7391 C1
Inventors: James F. ALLSUP and
Scott P. POSTON
Atty: Ned W. Randle Phone: 314-238-2400
Title: Long Term Disability Overpayment
Recovery Service With Interactive
Client Component
Express Mail #: EV 383194486 US

SSA QUERY SUMMARY | SUBMIT OVERPAYMENT CALC. ☒

THIRTYIVE, CLAIMANT - 000-00-0035

COMPANY: ALLDEMO INC. POLICY: SAMPLEPOLICY# ID: GROUP A

☐ OVERPAYMENT CALCULATION FORM

PRIMARY OP AMOUNT: $ [ ]

OP CALCULATION PERIOD FROM: [ ] THROUGH: [ ]

(MM/DD/YYYY-BOTH FIELDS)

DEPENDENT OP AMOUNT: $ [ ]

OP CALCULATION PERIOD FROM: [ ] THROUGH: [ ]

(MM/DD/YYYY-BOTH FIELDS)

[SUBMIT INFORMATION] [RESET]

FIG. 15

CLIENT REPRESENTATIVE
ALLDEMO, INC.

ENTER SSN [ ] [SEARCH]

SORT BY: NEED OP CALC | [AWARDED] | PENDING | CLOSED | ADVANCED

FORTYFOUR.CLAIMANT	000-00-0044	LEVEL 1	ORS-NEED QUERY FROM SSA
SIXTYONE.CLAIMANT	000-00-0061	LEVEL 1	ORS-NEED QUERY FROM SSA
SIXTYSIX.CLAIMANT	000-00-0066	LEVEL 1	ORS-NEED QUERY FROM SSA
EIGHTYONE.CLAIMANT	000-00-0081	LEVEL 1	ORS-RECOVERED/CLOSED
FORTYNINE.CLAIMANT	000-00-0049	LEVEL 3	ORS-RECOVERED/CLOSED
FORTYSIX.CLAIMANT	000-00-0046	LEVEL 3	ORS-RECOVERED/CLOSED
SEVENTY.CLAIMANT	000-00-0070	LEVEL 1	ORS-AWAITING PAYMENT FROM CLAIMANT
TEN.CLAIMANT	000-00-0010	LEVEL 1	ORS-RECOVERED/CLOSED
THIRTEEN.CLAIMANT	000-00-0013	LEVEL 3	ORS-RECOVERED/CLOSED
THIRTYFIVE.CLAIMANT	000-00-0035	LEVEL 1	ORS-NEED PRIMARY OP CALC FROM CLIENT CLAC
TWENTYONE.CLAIMANT	000-00-0021	LEVEL 1	ORS-NEED PRIMARY OP CALC FROM CLIENT CALC

FIG. 16

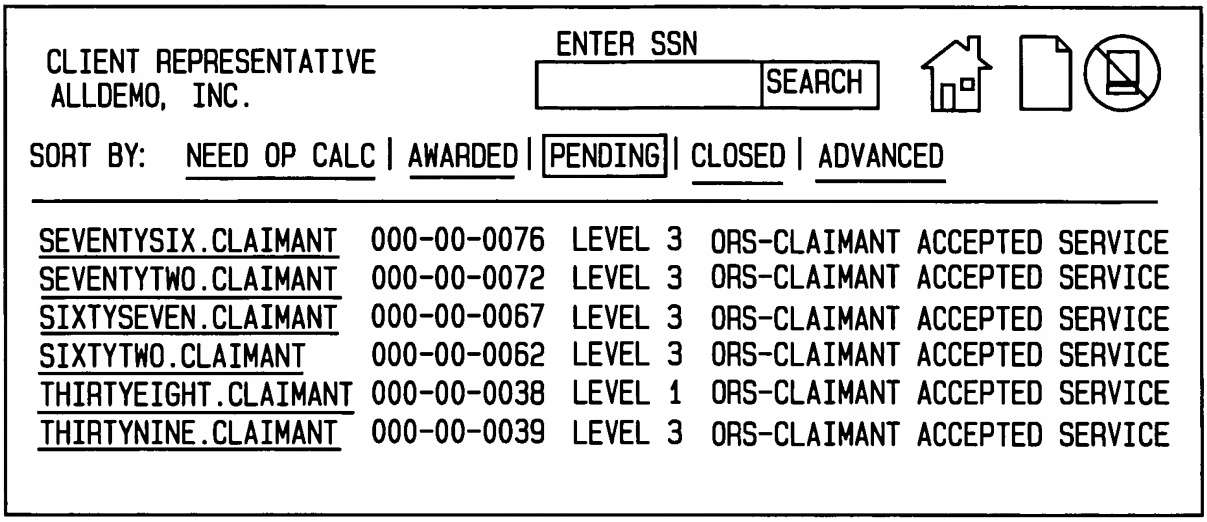

CLIENT REPRESENTATIVE
ALLDEMO, INC.
ENTER SSN
SEARCH
SORT BY: NEED OP CALC | AWARDED | PENDING | CLOSED | ADVANCED
SEVENTYSIX.CLAIMANT 000-00-0076 LEVEL 3 ORS-CLAIMANT ACCEPTED SERVICE
SEVENTYTWO.CLAIMANT 000-00-0072 LEVEL 3 ORS-CLAIMANT ACCEPTED SERVICE
SIXTYSEVEN.CLAIMANT 000-00-0067 LEVEL 3 ORS-CLAIMANT ACCEPTED SERVICE
SIXTYTWO.CLAIMANT 000-00-0062 LEVEL 3 ORS-CLAIMANT ACCEPTED SERVICE
THIRTYEIGHT.CLAIMANT 000-00-0038 LEVEL 1 ORS-CLAIMANT ACCEPTED SERVICE
THIRTYNINE.CLAIMANT 000-00-0039 LEVEL 3 ORS-CLAIMANT ACCEPTED SERVICE

FIG. 17

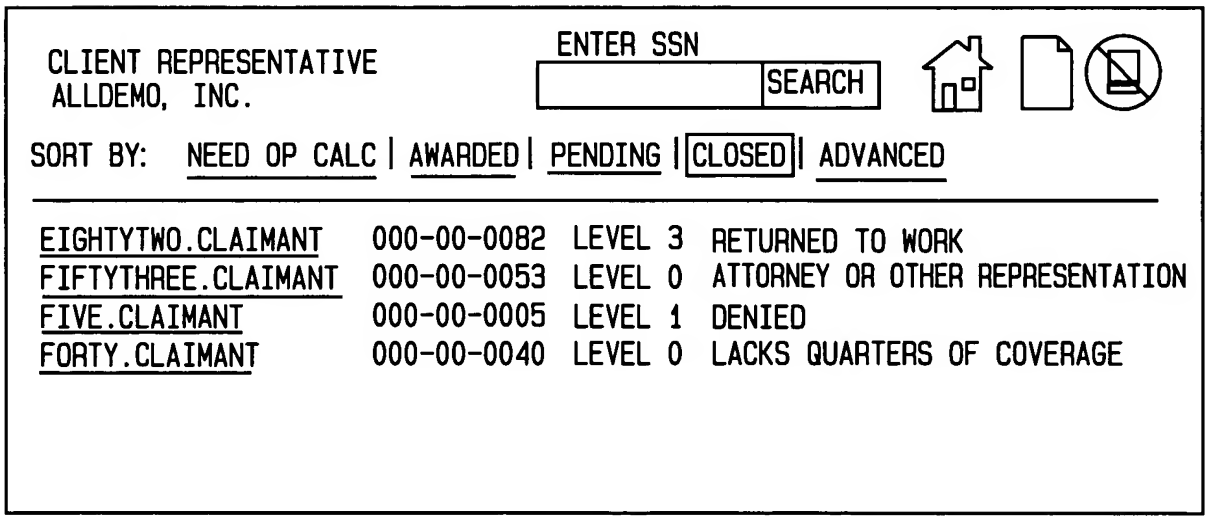

CLIENT REPRESENTATIVE
ALLDEMO, INC.
ENTER SSN
SEARCH
SORT BY: NEED OP CALC | AWARDED | PENDING | CLOSED | ADVANCED
EIGHTYTWO.CLAIMANT 000-00-0082 LEVEL 3 RETURNED TO WORK
FIFTYTHREE.CLAIMANT 000-00-0053 LEVEL 0 ATTORNEY OR OTHER REPRESENTATION
FIVE.CLAIMANT 000-00-0005 LEVEL 1 DENIED
FORTY.CLAIMANT 000-00-0040 LEVEL 0 LACKS QUARTERS OF COVERAGE

FIG. 18